




*El Dorado*  
*Casitas Royale*  
RIVIERA MAYA  
A Spa Resort by Karisma

**LAID BACK LUXURY FOR ADULTS**

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[www.karismahotels.com](http://www.karismahotels.com)

205 

SUITES

14 

RESTAURANTS

17 

BARS

14 

POOLS

2 

SPA





## THE PROPERTY

Voted one of Conde Nast traveler's Top 100 Hotels in the world, El Dorado Casitas Royale, a Spa Resort, by Karisma is a recent winner of the prestigious AAA Four Diamond Award and rank by trip advisor in the top 10 best hotels in Riviera Maya. Mexico's premier adults-only, where couples, wedding parties and honeymooners savor a Gourmet Inclusive experience, a vacation that fosters togetherness.

Luxuriously romantic, stretching along a secluded beach, the resort provides indulgences from gourmet cuisine, to swim-up suites, to a lavish spa and concierge service. Located in the heart of the Riviera Maya, facing the beautiful Mexican Caribbean, 25 minutes south of Cancun International Airport, 15 minutes north of Playa del Carmen, just 10 minutes away from "Mayakoba championship" golf course, 25 minutes away from the "Playacar Golf Club" and numerous wonderful sinkhole, 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.

## ACCOMMODATIONS

El Dorado Casitas Royale, A Spa Resort features 205 luxuriously decorated Suites in 5 categories. All with king size bed, maximum capacity for 2 guests, marble bathroom, separate toilet, a relaxing hot tub, concierge service 8:00 am - 5:00 pm, hair dryer, cable TV, amenity kit, iron and ironing board, weight scale, pillow menu and aromatherapy in your room, Beach butler service available between 9:00 am - 5:00 pm.

### CASITA SUITE

Our exclusive Casitas Suites are Ocean Front, romantically designed with the exclusive Aguas del Amor (outdoor shower) and with a tropical atmosphere with a palapa roof. Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers and an indoor relaxing hot tub. king size bed, personal night stand, minibar, and a secluded balcony with an exterior bed, table and two chairs. The casitas suites are grouped in two stories with an exclusive pool and a swim up pool bar.

 2 adults  708 square feet/ 66 square meters

### BEACHFRONT CASITA SUITE

The individual Casita Suites are unique, standalone one room buildings, close to the ocean. Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

 2 adults  708 square feet/ 66 square meters



### SWIM UP CASITA SUITE

Dive into our lazy river directly in front of your balcony. Enjoy all of the features of the Casita Suite on the ground level. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

 2 adults  667 square feet/ 62 square meters

### PRIVATE POOL CASITA SUITE

These luxury Casita Suites enjoy ultimate privacy and romance being located close to our largest artificial coral reef in the world, Located on the second level with your own private infinity pool. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

 2 adults  836 square feet /78 square meters

### HONEYMOON PRIVATE POOL SWIM UP CASITA SUITE

These luxury casita suites enjoy ultimate privacy located on the ground level with your own private plunge pool leading into our lazy river, Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub. Located on the top floors.

 2 adults  836 square feet /78 square meters

 Max occupancy  Size

**CHECK-IN** 3:00 pm **CHECK-OUT** 12:00 pm

**\*\*Our Resort is not recommended for physically Challenged Guests. \*\***  
**\*\*All indoor facilities are non-smoking, but smoking is allowed in open air areas. \*\***





## GOURMET INCLUSIVE® RESTAURANTS

The exquisite restaurants and bars of El Dorado Casitas Royale epitomize the excellent quality and customized service that forms our Gourmet Inclusive vacation experience.



### SANTA FE GRILL – AMERICAN CUISINE WITH A MEXICAN SPIRIT

In the midst of décor reminiscent of the old New Mexico missions, Santa Fe Grill is an innovative proposal catering unique flavors on coal oven-cooked dishes and presentations ideal for sharing. It is, no doubt, a memorable experience of our guest, recommended to enjoy at sunset, due to its spectacular view of the sun setting over the surrounding mangrove.

 Breakfast: 6:30 am – 11:30 am  
 Dinner: 6:00 pm – 10:00 pm


### KAMPAI – PACIFIC RIM

Kampai not only has its own sushi menu, but also is creatively decorated with Buddha statues and other eye-catching oriental designs.

 Lunch: 12:00 pm – 5:00 pm  
 Dinner: 5:00 pm – 10:00 pm

### D'ITALIA CASITAS – CONTEMPORARY ITALIAN CUISINE

Authentic Italian Cuisine in a Luxury Beachfront setting that offers traditional dishes, along with creations from our International Chefs.

 Dinner: 6:00 pm – 10:00 pm  
\*Reservations required.

### COCOTAL – INTERNATIONAL CUISINE




Guests can choose from a welcoming lavish food display for breakfast featuring cooking stations, mouthwatering dishes and irresistible home-baked bread. Cocotal offers something for everyone in an elegant air-conditioned atmosphere.

 Breakfast: 6:30 am – 12:00 pm

### LA ISLA

La Isla- Mexican Cuisine

Welcome to the real Mexico, the perfect place to experience the authentic Mexican "street food" while you enjoy our relaxed ambiance with stunning views. During dinner, delight your senses with our exclusive "Mexican Cuisine" in a pleasant and casual atmosphere.

 Breakfast 6:30 am – 11:00 am  
 Lunch 12:00 pm – 4:00 pm  
 Dinner: 5:00 pm – 10:00 pm

### SPOT – INTERNATIONAL FOOD DISPLAY


Start your day in paradise, merging into the jungle, in a stress-free scene; have a mouthwatering gourmet breakfast & lunch.

### JOJO'S – CARIBBEAN SEASIDE GRILL

At Jojo's the guest will be able to enjoy the fresh Seafood Gourmet dishes with a spectacular view of the Caribbean. The perfect place at night to delight yourself with the ocean breeze while savoring dinner.


### RINCON

A la carte International Cuisine Breakfast with a gorgeous garden views.

 Breakfast 7:00 am – 11:00 am

### D'ITALIA VILLAS – CONTEMPORARY ITALIAN CUISINE

Finest Italian cuisine and memorable dining experience by offering three essential must-haves; superior food-quality, an elegantly charming ambiance, and staff-members that make you feel at home.

 A la Carte Dinner: 6:00 pm – 10:00 pm

### FUENTES – CULINARY THEATRE

Enjoy one of the world's most avant-garde concepts in culinary entertainment. Open kitchen with full cooking show of iron chef level. A one-of-a-kind Culinary Theater with gourmet performance by our own Chef and Sommelier designed to amuse both, your appetite and your curiosity. Our Creative Chef will take you on a journey filled with exquisite aromas, colors, textures, contrasts and flavors, and the finest selection of ingredients from our greenhouse. Our Sommelier guides you through the magic behind the subtle art of pairing making this journey an absolute memorable Gourmet Inclusive® Experience.\*

★ Only one daily sitting, starting with a welcome cocktail at 7:00pm, followed by the dinner & show at 7:30pm.\*

Reservations required.

\*Entree fee and wine pairing fee may apply.

### All Restaurants operate on select schedules.

**A maximum of 6 people per table is allowed; for groups with more than 6 people, restrictions may apply.**


To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants.

- **LADIES:** Capri pants, Dresses, Skirts, Long Pants, Shoes, Dress Sandals.
- **GENTLEMEN:** Formal Bermuda shorts, Long Pants, Collared shirts, Casual shoes or dress sandals.

## GOURMET CORNERS


### HEALTH BAR

Serving fresh fruit, juices, whole wheat sandwiches and smoothies.

 Open from 8:00 am – 6:00 pm


### LA CABAÑA PIZZERIA

Wood burning oven pizzas served to order, and a selection of Angus burgers, gourmet bites among other succulent Mexican "botana" preparations.

 Open from 11:00 am – 4:00 pm


### KICK – FLIP FLOP LESS MIDDAY GRILL

Ocean front, in a laid-back atmosphere you can enjoy delicious preparations from the grill as well as typical Mexican specialties together with an ice-cold beer or other beverage of your liking.

 Lunch 12:00 pm – 04:00 pm

### LAS OLAS

Pop up. \*Members only

 Open from 12:00 pm – 4:00 pm

**24 HOURS ROOM SERVICE** available for all room categories.

\*Restrictions apply during rainy days.



## GOURMET INCLUSIVE® BARS

El Dorado Casitas Royale offers its guest with a multitude of bars, each with its own unique ambiance.

### GAVIOTAS SEASHORE BAR

9:00 am – 11:00 pm

Located in front of Kampai restaurant

### BELLINIS BAR

5:00 pm – 11:00 pm

Enjoy from our variety of Bellini's in a contemporary lounge ambiance.

### SPOT SWIM UP BAR

9:00am – 5:00pm

Located in a corner, surrounded by our tropical bushes. Get caught enjoying the sun, the breeze and feast on our lavish food display and premium beverage service.

### KICK - Flip flop less midday grill

9:00 am – 05:00 pm

Located on the beach with spectacular views of the ocean.

### SWIM UP BAR LA ISLA

9:00 am – 5:00 pm

Swim up bar located at La Isla Swimming Pool.

### SWIM UP BAR FUENTES

9:00 am – 5:00 pm

Swim up bar located at Las Fuentes Swimming Pool.

### SWIM UP BAR TUCANES

9:00 am – 5.00 pm

### MARTINIS LOBBY BAR

11:00 am – 1:00 am

Sip Martinis at the sophisticated-chic Martini Bar which offers a variety of premium vodkas from around the world. Serving premium brands beverage selection.

### BAR GUACAMAYAS

5:00 pm – 1:00 am

Relax on one of the swinging chairs while savoring a cold drink. Choose between a great variety of beverages (cold Mexican beers, cheladas, exotic cocktails or aged tequila) with live music.

### SWIM UP BAR PERICOS

9:00 am – 5:00 pm

Swim up located at the Casita Suites section 25

### SWIM UP BAR PAPAGAYOS

9:00 am – 5:00 pm

Swim up bar located at the Casita Suites section 26

### SWIM UP BAR PELICANOS

9.00 am – 5:00 pm

Swim up bar located at the Casita Suites section 27

### SWIMP UP BAR COLIBRI

9:00 am – 5:00 pm

Swim up bar located at the Casita Suites section 28

### SWIM UP BAR QUETZAL

9:00 am – 5:00 pm

Swim up bar located at the Casitas Suites section 29

### SWIM UP BAR FAISANES

9:00 am – 5:00 pm

Swim up bar located at the Casitas Suites section 30

### SWIM UP BAR ALBATROS

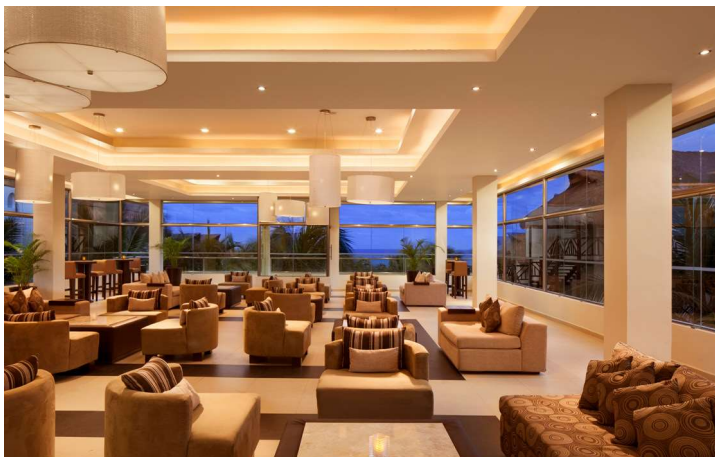
9.00am – 5.00pm

Swim up bar located at the Casitas Suites Section 31

### SWIM UP BAR FLAMINGO

9.00am – 5.00pm

Swim up bar located at the Casitas Suites Section 32





## GOURMET INCLUSIVE PACKAGE FEATURES

- Accommodations as selected
- Welcome glass of sparkling wine and refreshing towel
- Wireless Internet available
- Valet parking service
- Hospitality Desk
- 14 swimming pools, one of them is a natural salt-water pool
- Concierge Service from 8 am to 5 pm
- Unlimited free National and International Calls
- Safe deposit box at the room
- All Gourmet meals and specialty bites
- Alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands
- Minibar with beer, water, soft drinks stocked once a day
- 24-hour room service. Restrictions apply on rainy days
- Daily and nightly activity program with live music and shows
- Green House Tour
- Cooking classes, Dancing lessons and Spanish lessons.
- Archery, Riffle shooting and Ping Pong
- Towel decorations
- Guided bicycle tour
- 1 hard surface lighted tennis courts. Rackets and balls provided free of charge. Restrictions apply to be used at night
- Fitness center, Sauna and Steam Room
- Yoga Sessions, Cross Fit, Functional Training and TRX sessions
- Aqua Gym and Water polo
- Non-motorized water sports: kayak and snorkeling gear
- Scuba clinics in the pool
- Water Volleyball and Beach Volleyball

## OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Laundry service
- Gift Shop
- Car rental
- Money Exchange
- Medical services available 24 hours
- Special wedding, honeymoon and anniversary packages
- Optional In Room Amenities and Packages (online store)
- ATM –USD only
- Spa and Beauty salon Services
- Candlelight dinner
- Coffee Shop “We proudly serve Starbucks®”
- Wave runners and parasailing offered at El Dorado Maroma
- Scuba diving trips, certificates, rental equipment and deep-sea fishing.
- Tennis Lessons, Group Clinics and Private Lessons
- 5K RUN

### NAAY SPA ROYALE (8:00 – 21:00 h)

The Spa at El Dorado Royale, located in the center of the property, offers an assortment of treatments for the body and soul. Naay Spa Royale was created with the same concept as the rest of the resort which is “rest, relaxation and romance”. Use of the Spa facilities includes the fitness room, sauna and steam room. The Spa also offers facials, special body treatments and Beauty salon.  
Gym: 7:00 – 21:00 h

### NAAY SPA CASITAS (8:00 – 21:00 h)

The 20,000-sq-ft., Mexican-themed spa welcomes both El Dorado Royale guests and El Dorado Casitas Royale guests to experience an impressive menu of traditional and alternative spa therapies. Designed to sooth the senses, the luxurious spa facility includes a water journey pool, sauna, steam room, showers, spa treatment rooms, boutique spa shop, Memorable moments bridal floor, event space and full-service salon. The new Casitas Spa incorporates elements of the Gourmet Inclusive philosophy with its unique services and alternative therapies inspired by native Mexico introducing new Temazcal rituals. In addition to these spa treatments, Casitas Naay Spa offers more traditional favorites such as scrubs, body wraps, special treatments, facials, manicures, pedicures and full-service beauty salon services.

### BONANZA RANCH

Horseback Riding Stables within the premises, and Proud Recipients of “Trip Advisor’s Certificate of Excellence 2013 & 2014” offers exciting and unique way to get in touch of the true nature of the Mayan Riviera with its two hour guided tour along jungle trails including the experience to encounter one of the marvels of the Yucatan Peninsula: The Mayan Cenotes, commonly known as sinkholes where you can jump for a refreshing dip. Healthy, well trained horses appropriate for people with little or no experience at horseback riding. Semi-private tours consist of groups up to 12 riders, ensuring that everyone receives personal attention from friendly, knowledgeable guides.

### WEDDINGS

We are the wedding specialist in Riviera Maya, with an on-site professional designer we are fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Beautiful and unique ceremony locations, including a beach front chapel. Our distinguished service was created to enhance the experience and allow bride and groom to have a day celebration besides a lifetime of memories next to their family and friends.

Contact: [weddings@karismahotels.com](mailto:weddings@karismahotels.com)

### GROUPS

Spaces available for your next meeting or incentive trip. The discover boundless beauty of the reef-lined beaches to the classic elegance of our grand ballroom or unique function spaces. State-of-the-art facilities and the personalized service of our expert event team guarantee your guests a memorable experience. Also, exclusive receptions, dinners and cocktails.

Contact: [groups@karismahotels.com](mailto:groups@karismahotels.com)

### GREENHOUSE

The resort’s 75,670.21 -square-foot greenhouse facility now provides produce not only for El Dorado Royale, but also for Karisma Hotels: El Dorado Spa Resorts, Generations Resorts and Azul Hotels throughout the region. The expansive greenhouse—the first resort greenhouse in the region—celebrated its first harvest in August 2009 produces a variety of organic vegetables and herbs, including cucumbers, bell peppers, chillis, basil, cilantro, and mint.

The fertilization process is made through a hydroponic system. The Products that are used for fumigation are from certified organic origins, these come from plants, leaves and seeds.

**\*All Information contained in this document  
is subject to change without prior notice\***

